



QUALITY POLICY STATEMENT

'Always deliver' is a core element of the R&W Way which captures the company values and explains the way we go about our work to achieve our aim of becoming the 'Employer and Contractor of Choice'. The importance of managing and delivering quality standards throughout the business is recognised as an essential part of 'deliver'.

To achieve this aim, R&W implements a Business Management System designed to enhance, capture and control the technical experience and expertise within the business ensuring we; identify, meet and wherever possible exceed our customer's quality requirements.

The R&W Business Management System is a documented system, certificated to BS EN ISO 9001:2015 and designed to ensure compliance with National Highway Sector Schemes 2B, 5B, (10B), 8, 12A&B, 12C, 12D and other relevant and applicable legislative and regulatory requirements. The system utilises an electronic document management system (ECM).

To achieve this policy the company establishes annual objectives and targets, aimed towards maintaining a cycle of continual improvement throughout our scope of operations. All objectives and targets are approved by the Board of Directors and are reviewed regularly, to monitor progress and allow for any corrective actions and improvements to be taken as necessary.

The Business Management System is not subject to approval by our customers. However, when required to by specific contract requirements, a suitable Framework Management Plan, Construction Phase Plan and/or Quality Plan will be prepared and the company will work with suppliers and customers to establish and maintain the highest quality standards.

It is the responsibility of all employees to implement the requirements of this policy by adhering to the processes and procedures contained within the Business Management System, Framework Management Plans, Construction Phase Plans and Quality Plans.

R&W carries out annual and interim reviews of this policy, and the Business Management System to ensure that the highest standards are always maintained. This Policy and the Business Management System, will also be reviewed if there are any significant changes to the business, operational and customer processes and requirements. The policy will be communicated through business streams and available to staff and interested parties.

Signed:

Mr A Theobald
Managing Director

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